

Justin Michael Joy

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OBJECTIVE: Exploring desired job opportunities with bachelor's degree in mechanical engineering and equivalent work experience.

KEY SKILL

- Advanced written and oral communication skills
- Fifteen years of work and field experience
- Intermediate administrative experience
- Advanced customer service experience
- Advanced sales experience
- Advanced technical and mechanical experience
- Licensed for 8 different pieces of equipment through government licensing
- Advanced field service experience
- Intermediate CAD and technical drawing

MACHINARY MAINTAINED AND OPERATED

- Caterpillar, John Deere, Komatsu, Bobcat, Hyster, Skytrac, Link belt, Oshkosh, HMMWV (Humvee), MRAP, MATV, GM, Ford, Dodge, Subaru, Freightliner, International, Kenworth, Mack, Navistar, Peterbilt, Western Star, Allmand, Pepsi equipment

EXPERIENCE

Nackard Pepsi

August 2020 to August 2021 - *Service Technician*

- Installed Pepsi equipment such as soda fountains, vending machines coffee machines, bib racks, plumbing, and bar guns in 50 businesses in a 50-mile radius.
- Provided approximately 200 repairs and scheduled maintenance checks to equipment.
- Maintained 100% operation of equipment in Pepsi national accounts.

August 2018 to August 2020 - *Hi-Line Vending Merchant*

- Stocked approximately 100 vending machines weekly in a 50-mile radius.
- Reset and recounted inventory in each vending machine resulting in electronic inventory tracking to order product properly, eliminating wasted product, and doubling revenue.
- Maintained scheduled stops and reorganized schedule from COVID-19 complications.
- Installed, repaired, and maintained equipment to provide 100% product availability.

July 2016 to December 2016, July 2017 to August 2018 - *Merchandiser*

- Travelled to 10 different large box stores to provide product-to-shelf in a 50-mile radius.
- Assisted sales managers with merchandising small stores and gas stations.
- Worked 10-15 pallets of product a day maintaining full shelves and backstock inventory.

- Provided sales managers with product inventory information to assist with daily orders.
- Built product displays in stores for marketing and advertising.
- Delivered hot shot deliveries of two pallets of water to fire departments during wildfires weekly

Horne Auto Center - Chevrolet, Cadillac, Subaru

January 2017 to July 2017 - *Shop Technician*

- Provided maintenance to 6 customer vehicles daily on average.
- Performed various repairs on 2 customer vehicles daily on average.
- Performed warranty and recall repairs to 10 vehicles weekly.

Tristar Logging Co.

March 2016 to June 2016 - *Field Technician/Supervisor*

- Led a team of four in the removal of brush and shrubs to help prevent forest fire and keep land clean.
- Maintained the operation of 6 pieces of equipment in field.
- Completed maintenance on 58 tractor trailers daily in shop after trucks returned from routes, maintaining 100% availability.

Wagner Equipment, Caterpillar

February 2015 to March 2016 - *Field Technician*

- During on job training, completed 24 service letters for installing crank case breather heaters, dipstick tubs, and linkage assemblies for bucket locks on Cat 236Ds.
- Installed YAW and pitch sensors and wiring harnesses on three Cat 621k and three Cat 623k scrapers.
- Replaced 210 product link systems on various CAT and non-CAT machines with new 3G reporting systems and flashed machine ECMs according to service letters.
- Managed scheduling and workload for product link installs in and out of metro area of Denver.
- Trained replacement for product link installments to save company from losing time and money on new hire.

U.S Navy

March 2014 to February 2015 - *Second Class Petty Officer*

- Led a shop of 8 personnel in completing repair work of 67 pieces of equipment.
- Provided instruction for 6 junior personnel on repair work of hydraulic and electrical systems in multiple pieces of equipment.
- Inspected and repaired 240 pieces of equipment.

June 2013 to March 2014 - *Second Class Petty Officer*

- Repaired and accomplished preventative maintenance on 123 pieces of equipment sustaining 95% equipment availability.
- Expertly maintained 100% availability of 11 pieces of equipment through scheduled maintenance and repairs on a three-week project.

June 2012 to June 2013 - *Third Class Petty Officer*

- Led a crew of 4 junior mechanics in preventative maintenance and repair work on 125 pieces of equipment resulting in 92% equipment availability.
- Provided 38 hours of instruction to 6 junior personnel on preventative maintenance and repair.
- Upheld 95% equipment availability by doing preventative maintenance and repairs to 746 pieces of equipment.
- Managed the inventory of 10 toolboxes valued at \$300K with 100% accountability.
- Tracked on-hand parts valued at \$120K.

June 2011 to June 2012 - *Third Class Petty Officer*

- Completed 520 preventive maintenance checks and led a team of three junior personnel diagnosing, inspecting, and repairing 722 pieces of equipment maintaining 95% equipment availability.
- Managed the technical manual library by doing inventories and updating 289 manuals and converted 73 manuals to disks.
- Updated software to MOTIS diagnosis system.

June 2010 to June 2011 - *Constructionman*

- Kept 95% equipment availability by doing 432 preventative maintenance checks and repair work to 589 pieces of equipment with zero defects.
- Completely inventoried and updated 460 technical manuals.
- Full rebuild on 2 CAT and 2 John Deere backhoe hydraulic systems.

June 2009 to June 2010 - *Constructionman Apprentice*

- Conducted 1156 preventative maintenance checks on 489 pieces of equipment and maintained 95% vehicle availability.
- Diagnosed and corrected faulty lighting systems of 3 cargo trucks.
- Identified a flaw in a battery system and removed the third battery in 67 trucks and potentially saved \$50k worth of replacement cost.
- Worked after hours to inventory and update 345 technical manuals and created an index system to simplify location.

EDUCATION

- August 2021 to present Northern Arizona University Mechanical Engineering
- February 2015 to May 2015 Wagner Technical Institute and on job training
- January 2009 to June 2009 U.S. Navy Construction Mechanic
- August 2004 to May 2008 Blue Ridge High School High school diploma

VOLUNTEER AND OTHER EXPERIENCE

- Assistant coach for little league football
- Provided CAD designs for various projects online to individuals across U.S.
- TA for EGR186 with NAU
- Onboarding and training individuals at previous companies
- Assisted with PTO at Sinagua Middle School